

Frequently asked questions about closing the reading rooms due to the spread of the coronavirus

Will the loan period for my library loan be extended?

The loan periods for media currently borrowed externally will be extended for the period of closure, so that no fees or reminders will be charged. If you have incurred fees during the closing period from 17.03.2020, these will be refunded.

Can I still place library or archive orders during closure?

No library or archive orders can be placed during the closing time. This regulation applies until further notice. Please check our [website](#) for the current status.

Is it possible to get copies/scans during closing time?

Unfortunately, we cannot accept copy or scan orders during the period of closure. This regulation applies until further notice. Please check our [website](#) for the current status.

Do the materials already provided have to be ordered again after reopening?

Any archival documents that may have been made available to you in the reading room will be made available to you again after closing time. A new order is not necessary.

Please remember to arrange a new appointment with us at the appropriate time.

Book orders have to be re-launched. Orders that were still in stock were booked out of your account and repositioned by the staff in the reading room. As far as your orders are concerned, you were notified by the Reading Room Pariser Platz.

Until when are the reading rooms expected to remain closed?

Unfortunately, we cannot estimate at the moment how long the reading rooms will remain closed. Please inform yourself about the current status on our [website](#).

When can places in the reading room be reserved again?

Since a reopening of the archives is not yet in sight, we are unfortunately unable to reserve a place for you in our reading rooms at present. Please check our website regularly for the current status and send a request to benutzung@adk.de at the appropriate time.